Revised May 2026

No-Show Policy for Paid Events

SDFC Cancellation Policy

1. Purpose

To outline the procedures and consequences for attendees who do not attend a paid event.

2. Scope

This policy applies to all individuals who register and pay for events hosted by Singleton Defence Families and Community Inc. (SDFC).

3. Definition of a No-Show

Definition of a No-Show
A “No-Show” is any registered attendee who:

- Does not attend the event; or
- Provides less than 72 hours’ notice of their inability to attend without a valid reason.

4. No-Show Consequences

No-Show Consequences
Failure to attend a paid event will result in:

- Forfeiture of the registration fee (no credits, refunds, or transfers will be provided, including cancellations due to change of mind regardless of notice provided).
- A no-show fee equal to 50% of the full fee price (Bronze Member rate) being added to the attendee’s account.
- Any outstanding fees must be paid in full before the attendee will be permitted to book tickets for future SDFC events.

5. Repeated No-Shows

Attendees who repeatedly miss paid events may face:

- Suspension of registration privileges for future events.
- Being charged the full cost of future events rather than the subsidised SDFC rate.

6. Extenuation Circumstances

If an emergency prevents attendance, the attendee must contact SDFC as soon as possible. Exceptions may be granted at the discretion of SDFC and will be assessed on a case-by-case basis.

- If an attendee experiences an emergency that prevents them from attending, they must notify SDFC as soon as possible.
- Exceptions will be reviewed on a case-by-case basis.

7. Amendments and Enforcement

7.1. SDFC Inc reserves the right to amend this policy as necessary.

7.2. This policy will be enforced strictly, and no exceptions will be made without prior written approval from SDFC Inc management.

8. Agreement & Enforcement

By registering for an event, attendees acknowledge and agree to this policy. SDFC reserves the right to enforce this policy as necessary.

For any questions or concerns, please contact:
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